

Attachment B-2 to Exhibit B

Globalscope Communications Corporation

Contract DIR-TELE-CTSA-006

**PRICING WITH DIR ADMINISTRATIVE FEE  
(CUSTOMER PAYS THIS AMOUNT)**

**Geographical Area: Texas**

**OTHER VOICE SERVICES PRICING**

Service below this line are direct billed by Vendor with a 4% Admin Fee

Plan Name/Title	MRC	MRC Description	NRC	Description	Term
307-6-163-XX	\$101.40	NICE inContact CXone ACD / IVR (per Configured User)			12 Months
799-13-159-XX	\$6.76	NICE inContact CXone ACD Call Recording (per Configured User)			12 Months
3157-18-204-XX	\$10.14	NICE inContact CXone Chat & Email (per Configured User)			12 Months
3156-662-000-XX	\$5.41	NICE inContact CXone Chat (per Configured User)			12 Months
3158-663-000-XX	\$5.41	NICE inContact CXone Email (per Configured User)			12 Months
311-620-000-XX	\$13.52	NICE inContact CXone FedRAMP (per Configured User)			12 Months
307-4-178-XX	\$131.82	NICE inContact CXone ACD / IVR (per Configured Station)			12 Months
799-68-161-XX	\$6.76	NICE inContact CXone ACD Call Recording (per Configured Station)			12 Months
3157-80-206-XX	\$12.84	NICE inContact CXone Chat & Email (per Configured Station)			12 Months
311-622-000-XX	\$17.58	NICE inContact CXone FedRAMP (per Configured Station)			12 Months
308-8-167-XX	\$50.70	NICE inContact CXone Additional Configured Universal Port (Beyond 1 port included)			12 Months
309-11-171-XX	\$5.07	NICE inContact CXone Additional Active Storage (per GB)			12 Months
309-565-000-XX	\$0.07	NICE inContact CXone Long Term Storage (per GB)			12 Months
309-566-000-XX	\$0.93	NICE inContact CXone Long Term Storage Retrieval (per GB)			12 Months
312-913-000-XX	\$1.01	NICE inContact CXone Custom Storage (per Seat)			12 Months
3613-38-208-XX	\$20.28	NICE inContact CXone Personal Connection (per Configured User)			12 Months
1433-242-150-XX	\$10.82	NICE inContact CXone Auto Attendant (per User)			12 Months
1433-242-149-XX	\$4.06	NICE inContact CXone Auto Attendant Lite (per User)			12 Months
1440-1341-000-XX	\$10.82	NICE inContact CXone Attendant Plus (per user)			12 Months
1440-1340-000-XX	\$4.06	NICE inContact CXone Attendant (per user)			12 Months
3596-000-000-XX	\$676.00	NICE inContact CXone Direct Data Access (per BU)			12 Months
3880-1477-000-XX	\$3.54	NICE inContact CXone Report Viewer (per license)			12 Months
3347-21-000-XX	\$19.97	NICE inContact CXone Agent for Salesforce (per License)			12 Months
610182-000-000-XX	\$0.00	NICE inContact CXone Agent for Salesforce Integrated Softphone			12 Months
3347-517-256-XX	\$14.98	NICE inContact CXone Agent for Oracle Service Cloud (Per Configured User)			12 Months
610137-000-000-XX	\$0.00	Integrated Softphone - Agent Usage			12 Months
3350-1155-000-XX	\$17.68	NICE inContact CXone Agent for Microsoft Dynamics (per configured user)			12 Months
3350-1156-000-XX	\$17.68	NICE inContact CXone Agent for ServiceNow (per configured user)			12 Months

Plan Name/Title	MRC	MRC Description	NRC	Description	Term
3350-1157-000-XX	\$17.68	NICE inContact CXone Agent for Zendesk (per configured user)			12 Months
3350-1158-000-XX	\$17.68	NICE inContact CXone Agent for SugarCRM (per configured user)			12 Months
3350-1589-000-XX	\$8.84	NICE inContact CXone Agent for Microsoft Teams (per Configured user)			12 Months
3348-1490-000-XX	\$35.36	NICE inContact CXone Performance Analytics for Salesforce Einstein (per Admin license)			12 Months
3348-1489-000-XX	\$17.68	NICE inContact CXone Performance Analytics for Salesforce Einstein (per User license)			12 Months
3348-1491-000-XX	\$1,497.60	NICE inContact CXone Additional Data Row - 100 Million (per BU per month)			12 Months
3615-000-000-XX	\$0.06	NICE inContact CXone Automated Speech Recognition (per Minute)			12 Months
3465-22-000-XX	\$29.95	NICE inContact CXone Performance Management (per Configured User)			12 Months
3465-521-000-XX	\$14.98	NICE inContact CXone Performance Management - Gamification (per Configured User)			12 Months
3465-523-000-XX	\$14.98	NICE inContact CXone Performance Management - Coaching and Learning Management (per Configured User)			12 Months
3465-1227-000-XX	\$14.98	NICE inContact CXone Performance Management - Standalone Wallboards (per Configured User)			12 Months
500-616-000-XX	\$2.65	NICE inContact Cobrowse for CXone (per User)			12 Months
500-617-000-XX	\$8.84	NICE inContact Advanced Chat for CXone (per User)			12 Months
500-618-000-XX	\$8.84	NICE inContact Proactive Chat for CXone (per User)			12 Months
500-619-000-XX	\$17.68	NICE inContact Advanced Chat and Cobrowse Bundle for CXone (per User)			12 Months
502-967-000-XX	\$663.00	NICE inContact Screen Share & File Upload for CXone (per Account)			12 Months
502-968-000-XX	\$663.00	NICE inContact Advanced Chat for CXone Appointment Scheduling (per Calendar)			12 Months
502-969-000-XX	\$265.20	NICE inContact Advanced Chat for CXone Messaging API Access			12 Months
502-970-000-XX	\$663.00	NICE inContact Advanced Chat for CXone Chatbot Engine			12 Months
502-971-000-XX	\$663.00	NICE inContact Advanced Chat for CXone Chatbot Embedded AI			12 Months
502-972-000-XX	\$0.00	NICE inContact Advanced Chat for CXone Chatbot Own AI			12 Months
1561-49-000-XX	\$0.00	CXsuccess Care Package			12 Months
1561-50-000-XX	\$998.40	CXsuccess Care Plus Package			12 Months
1561-55-000-XX	\$2,995.20	CXsuccess Premier Package			12 Months
1561-1320-000-XX	\$6,489.60	CXsuccess Premier Plus Package			12 Months
1561-1321-000-XX	\$13,520.00	CXsuccess Enterprise Package			12 Months
1561-1322-000-XX	\$27,040.00	CXsuccess Enterprise Plus Package			12 Months
307-6-595-XX	\$101.40	NICE CXone Omnichannel Agent (per configured agent)			12 Months
307-6-594-000-XX	\$67.60	NICE CXone Digital Agent (per configured agent)			12 Months
1800-1167-000-XX	\$10.14	CXone Proactive Chat & Email (per configured agent)			12 Months

Plan Name/Title	MRC	MRC Description	NRC	Description	Term
1801-1169-000-XX	\$676.00	CXone Messaging - Facebook (per BU)			12 Months
1801-1177-000-XX	\$104.00	CXone Messaging - Facebook (per 10k messages)			12 Months
1801-1181-000-XX	\$13.52	Cxone Messaging - Per Facebook Page			12 Months
1801-1170-000-XX	\$676.00	CXone Messaging - Twitter (per BU)			12 Months
1801-1178-000-XX	\$104.00	CXone Messaging - Twitter (per 10k messages)			12 Months
1801-1182-000-XX	\$43.94	Cxone Messaging - Per Twitter Account/User - (Twitter)			12 Months
1801-1171-000-XX	\$676.00	CXone Messaging - SMS (per BU)			12 Months
1801-1179-000-XX	\$104.00	CXone Messaging - SMS (per 10k messages)			12 Months
1801-1172-000-XX	\$676.00	CXone Messaging - WhatsApp (per BU)			12 Months
1801-1180-000-XX	\$104.00	CXone Messaging - WhatsApp (per 10k messages)			12 Months
1801-1183-000-XX	\$337.32	Cxone Messaging - Per Add'l Number (WhatsApp)			12 Months
1801-1238-000-XX	\$676.00	Cxone Messaging - Instagram (per BU)			12 Months
1801-1249-000-XX	\$104.00	Cxone Messaging - Instagram (Per 10,000 Messages)			12 Months
1801-1239-000-XX	\$676.00	CXone Messaging - Apple Business Chat (per BU)			12 Months
1801-1250-000-XX	\$104.00	CXone Messaging - Apple Business Chat (Per 10,000 Messages)			12 Months
1801-1241-000-XX	\$676.00	CXone Messaging - LinkedIn (per BU)			12 Months
1801-1252-000-XX	\$104.00	CXone Messaging - LinkedIn (Per 10,000 Messages)			12 Months
1801-1242-000-XX	\$676.00	CXone Messaging -Google Play (per BU)			12 Months
1801-1253-000-XX	\$104.00	CXone Messaging -Google Play (Per 10,000 Messages)			12 Months
1801-1243-000-XX	\$676.00	CXone Messaging - Google Places (per BU)			12 Months
1801-1254-000-XX	\$104.00	CXone Messaging - Google Places (Per 10,000 Messages)			12 Months
1801-1244-000-XX	\$676.00	CXone Messaging - Apple Apps Review (per BU)			12 Months
1801-1255-000-XX	\$104.00	CXone Messaging - Apple Apps Review (Per 10,000 Messages)			12 Months
1801-1245-000-XX	\$676.00	CXone Messaging - Line-Messaging (per BU)			12 Months
1801-1256-000-XX	\$104.00	CXone Messaging - Line-Messaging (Per 10,000 Messages)			12 Months
1801-1246-000-XX	\$676.00	CXone Messaging - Telegram-Messaging (per BU)			12 Months
1801-1257-000-XX	\$104.00	CXone Messaging - Telegram-Messaging (Per 10,000 Messages)			12 Months
1301-994-000-XX	\$249.60	NICE inContact CXone Messaging Application (per BU)			12 Months
1300-991-000-XX	\$99.84	NICE inContact CXone Messaging Long Code [National]			12 Months
1300-988-000-XX	\$4.99	NICE inContact CXone Messaging Long Code [US/Canada]			12 Months
1300-990-000-XX	\$2,496.00	NICE inContact CXone Messaging Short Code [US/Canada]			12 Months
1300-989-000-XX	\$4.99	NICE inContact CXone Messaging Toll Free Long Code [US/Canada]			12 Months
1032-173-000-XX	\$199.68	NICE inContact CXone SMS Long Code			12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
1032-174-000-XX	\$1,497.60	NICE inContact CXone SMS Short Code				12 Months
1032-175-000-XX	\$2,496.00	NICE inContact CXone SMS Custom Short Code				12 Months
1032-487-000-XX	\$499.20	NICE inContact CXone Outbound SMS Application Fee (Per BU)				12 Months
1032-493-000-XX	\$99.84	NICE inContact CXone Inbound SMS Application Fee (Per BU)				12 Months
1032-494-000-XX	\$249.60	NICE inContact CXone SMS Toll Free Long Code				12 Months
1032-572-000-XX	\$1,697.28	NICE inContact CXone SMS Short Code Canada				12 Months
1032-573-000-XX	\$998.40	NICE inContact CXone Outbound SMS Application Fee Canada (per BU)				12 Months
1032-574-000-XX	\$199.68	NICE inContact CXone Inbound SMS Application Fee Canada (per BU)				12 Months
1032-628-000-XX	\$299.52	NICE inContact CXone Inbound SMS Application Fee UK (per BU)				12 Months
1032-629-000-XX	\$499.20	NICE inContact CXone Inbound SMS Application Fee France (per BU)				12 Months
1032-630-000-XX	\$499.20	NICE inContact CXone Inbound SMS Application Fee Norway (per BU)				12 Months
1032-631-000-XX	\$499.20	NICE inContact CXone Inbound SMS Application Fee Sweden (per BU)				12 Months
1032-632-000-XX	\$499.20	NICE inContact CXone Inbound SMS Application Fee Germany (per BU)				12 Months
1032-638-000-XX	\$2,595.84	NICE inContact CXone SMS Short Code UK				12 Months
1032-639-000-XX	\$3,494.40	NICE inContact CXone SMS Short Code Norway				12 Months
1032-640-000-XX	\$3,494.40	NICE inContact CXone SMS Short Code Sweden				12 Months
1032-641-000-XX	\$5,491.20	NICE inContact CXone SMS Short Code Germany				12 Months
1032-710-000-XX	\$499.20	NICE inContact CXone Inbound SMS Application Fee Australia (per BU)				12 Months
1032-711-000-XX	\$1,896.96	NICE inContact CXone Outbound SMS Application Fee Australia (per BU)				12 Months
1032-1376-000-XX	\$499.20	NICE inContact CXone Inbound SMS Application Fee China (per BU)				12 Months
1032-1377-000-XX	\$499.20	NICE inContact CXone Inbound SMS Application Fee Hong Kong (per BU)				12 Months
1032-1378-000-XX	\$499.20	NICE inContact CXone Inbound SMS Application Fee Japan (per BU)				12 Months
1032-1379-000-XX	\$499.20	NICE inContact CXone Inbound SMS Application Fee Malaysia (per BU)				12 Months
1032-1380-000-XX	\$1,497.60	NICE inContact CXone Outbound SMS Application Fee China (per BU)				12 Months
1032-1381-000-XX	\$1,996.80	NICE inContact CXone Outbound SMS Application Fee Hong Kong (per BU)				12 Months
1032-1382-000-XX	\$2,695.68	NICE inContact CXone Outbound SMS Application Fee Japan (per BU)				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
1032-1383-000-XX	\$1,497.60	NICE inContact CXone Outbound SMS Application Fee Malaysia (per BU)				12 Months
1032-1384-000-XX	\$199.68	NICE inContact CXone SMS Long Code Australia				12 Months
1032-1385-000-XX	\$599.04	NICE inContact CXone SMS Long Code China				12 Months
1032-1386-000-XX	\$499.20	NICE inContact CXone SMS Long Code Hong Kong				12 Months
1032-1387-000-XX	\$499.20	NICE inContact CXone SMS Long Code Malaysia				12 Months
1032-1388-000-XX	\$1,497.60	NICE inContact CXone SMS Short Code China				12 Months
1032-1389-000-XX	\$8,486.40	NICE inContact CXone SMS Short Code France				12 Months
1032-1390-000-XX	\$3,494.40	NICE inContact CXone SMS Short Code Malaysia				12 Months
1032-1392-000-XX	\$199.68	NICE inContact CXone SMS Long Code France				12 Months
1032-1393-000-XX	\$199.68	NICE inContact CXone SMS Long Code Germany				12 Months
1032-1394-000-XX	\$199.68	NICE inContact CXone SMS Long Code Norway				12 Months
1032-1395-000-XX	\$199.68	NICE inContact CXone SMS Long Code Sweden				12 Months
1032-1396-000-XX	\$199.68	NICE inContact CXone SMS Long Code UK				12 Months
1032-1397-000-XX	\$2,995.20	NICE inContact CXone SMS Code Japan				12 Months
1032-633-000-XX	\$1,497.60	NICE inContact CXone Outbound SMS Application Fee UK (per BU)				12 Months
1032-634-000-XX	\$2,496.00	NICE inContact CXone Outbound SMS Application Fee France (per BU)				12 Months
1032-635-000-XX	\$2,496.00	NICE inContact CXone Outbound SMS Application Fee Norway (per BU)				12 Months
1032-636-000-XX	\$2,496.00	NICE inContact CXone Outbound SMS Application Fee Sweden (per BU)				12 Months
1032-637-000-XX	\$2,496.00	NICE inContact CXone Outbound SMS Application Fee Germany (per BU)				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3399-1538-000-XX	\$1.00	NICE inContact CXone Feedback Management Add'l Survey Response				12 Months
3399-1536-000-XX	\$748.80	NICE inContact CXone Feedback Management Basic VoC (per BU)				12 Months
3399-1537-000-XX	\$24.96	NICE inContact CXone Feedback Management VoC (per Agent)				12 Months
3399-1113-000-XX	\$4.99	NICE inContact CXone Feedback Management IVR Channel (per Agent)				12 Months
3399-1115-000-XX	\$4.99	NICE inContact CXone Feedback Management Email Channel (per Agent)				12 Months
3399-1116-000-XX	\$4.99	NICE inContact CXone Feedback Management SMS Channel (per Agent)				12 Months
3399-1114-000-XX	\$4.99	NICE inContact CXone Feedback Management Chat Channel (perAgent)				12 Months
3399-1117-000-XX	\$4.99	NICE inContact CXone Feedback Management Website Intercepts Channel (per Agent)				12 Months
3399-772-000-XX	\$499.20	NICE inContact CXone Feedback Management Add'l Power User				12 Months
3399-769-000-XX	\$698.88	NICE inContact CXone Feedback Management API Connector				12 Months
3399-771-000-XX	\$449.28	NICE inContact CXone Feedback Management Academy and Research Access				12 Months
3399-806-000-XX	\$898.56	NICE inContact CXone Feedback Management SMS Gateway (per BU)				12 Months
3399-1128-000-XX	\$1,248.00	NICE inContact CXone Feedback Management Speech to Text (per BU)				12 Months
3399-1129-000-XX	\$848.64	NICE inContact CXone Feedback Management Text Analytics (per BU)				12 Months
3399-1130-000-XX	\$848.64	NICE inContact CXone Feedback Management Auto Translate (per BU)				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3399-767-000-XX	\$0.15	NICE inContact CXone Feedback Management Add'l Speech To Text Comments (per Survey)				12 Months
3399-1119-000-XX	\$1,248.00	NICE inContact CXone Feedback Management Add'l Application Language (per Language)				12 Months
3399-1120-000-XX	\$199.68	NICE inContact CXone Feedback Management Add'l Survey Language (per Language)				12 Months
3400-1445-000-XX	\$199.68	NICE inContact CXone Feedback Management SMS Long Code				12 Months
3400-1446-000-XX	\$2,346.24	NICE inContact CXone Feedback Management Short Code Argentina				12 Months
3400-1448-000-XX	\$1,767.17	NICE inContact CXone Feedback Management Short Code Australia (6-digit SC)				12 Months
3400-1447-000-XX	\$349.44	NICE inContact CXone Feedback Management Short Code Australia (8-digit SC)				12 Months
3400-1449-000-XX	\$589.06	NICE inContact CXone Feedback Management Short Code Belgium				12 Months
3400-1450-000-XX	\$2,585.86	NICE inContact CXone Feedback Management Short Code Brazil				12 Months
3400-1451-000-XX	\$609.02	NICE inContact CXone Feedback Management Short Code Canada				12 Months
3400-1452-000-XX	\$49.92	NICE inContact CXone Feedback Management Short Code China				12 Months
3400-1453-000-XX	\$589.06	NICE inContact CXone Feedback Management Short Code Colombia FTEU				12 Months
3400-1454-000-XX	\$3,524.35	NICE inContact CXone Feedback Management Short Code Denmark				12 Months
3400-1455-000-XX	\$7,048.70	NICE inContact CXone Feedback Management Short Code Ecuador				12 Months



Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3400-1456-000-XX	\$5,880.58	NICE inContact CXone Feedback Management Short Code France				12 Months
3400-1457-000-XX	\$3,294.72	NICE inContact CXone Feedback Management Short Code Germany				12 Months
3400-1458-000-XX	\$239.62	NICE inContact CXone Feedback Management Short Code India				12 Months
3400-1459-000-XX	\$2,346.24	NICE inContact CXone Feedback Management Short Code Ireland				12 Months
3400-1460-000-XX	\$938.50	NICE inContact CXone Feedback Management Short Code Italy				12 Months
3400-1461-000-XX	\$2,935.30	NICE inContact CXone Feedback Management Short Code Malaysia				12 Months
3400-1462-000-XX	\$4,702.46	NICE inContact CXone Feedback Management Short Code Mexico				12 Months
3400-1463-000-XX	\$5,171.71	NICE inContact CXone Feedback Management Short Code Netherlands				12 Months
3400-1464-000-XX	\$708.86	NICE inContact CXone Feedback Management Short Code New Zealand				12 Months
3400-1465-000-XX	\$708.86	NICE inContact CXone Feedback Management Short Code New Zealand FTEU				12 Months
3400-1466-000-XX	\$589.06	NICE inContact CXone Feedback Management Short Code Panama				12 Months
3400-1467-000-XX	\$2,116.61	NICE inContact CXone Feedback Management Short Code Singapore				12 Months
3400-1468-000-XX	\$469.25	NICE inContact CXone Feedback Management Short Code South Africa				12 Months
3400-1469-000-XX	\$2,585.86	NICE inContact CXone Feedback Management Short Code Sweden				12 Months
3400-1470-000-XX	\$1,767.17	NICE inContact CXone Feedback Management Short Code United Arab Emirates				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3400-1471-000-XX	\$1,906.94	NICE inContact CXone Feedback Management Short Code United Kingdom				12 Months
3400-1472-000-XX	\$2,116.61	NICE inContact CXone Feedback Management Short Code United Kingdom FTEU				12 Months
3400-1473-000-XX	\$2,346.24	NICE inContact CXone Feedback Management Short Code United States				12 Months
3400-1474-000-XX	\$2,346.24	NICE inContact CXone Feedback Management Short Code United States FTEU				12 Months
3864-408-000-XX	\$0.00	NICE inContact CXone iBenchmark Lite (per Configured User)				12 Months
3864-408-209-XX	\$10.82	NICE inContact iBenchmark Expert for CXone (per Configured User)				12 Months
3613-524-258-XX	\$187.20	NICE inContact CXone Outbound Email 100K				12 Months
3613-524-259-XX	\$1,123.20	NICE inContact CXone Outbound Email 1.5M				12 Months
4108-561-000-XX	\$31.82	NICE inContact CXone Interaction Analytics (per Configured User)				12 Months
4109-673-000-XX	\$1,768.00	NICE inContact CXone Interaction Analytics - Data Ingest API				12 Months
4112-916-000-XX	\$437.58	NICE inContact CXone Interaction Analytics Extended Analysis (per Bucket)				12 Months
4100-534-000-XX	\$30.42	NICE IEX WFM Integrated Advanced (per Configured User)				12 Months
4102-538-000-XX	\$37.18	NICE Engage QM Integrated (per Configured User)				12 Months
4102-539-000-XX	\$40.56	NICE Engage Quality Optimization Integrated (per Configured User)				12 Months
4101-537-000-XX	\$70.98	NICE Workforce Engagement (WEM) Integrated Advanced (per Configured User)				12 Months
4104-541-000-XX	\$13.52	NICE Engage Integrated Screen Recording (per Configured User)				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
4106-543-000-XX	\$23.66	NICE Engage Integrated Recording (per Configured User)				12 Months
4105-542-000-XX	\$3.38	NICE IEX WFM Integrated - Workload Manager (per Configured User)				12 Months
4100-872-000-XX	\$64.22	NICE IEX WFM Integrated Single Tenant Hosting (per Configured User)				12 Months
4102-837-000-XX	\$87.88	NICE Engage QM Integrated Single Tenant Hosting (per Configured User)				12 Months
4113-929-000-XX	\$0.00	NICE Engage Integrated Compliance Recording				12 Months
4100-701-000-XX	\$16.90	NICE inContact CXone Workforce Management (per Configured User)				12 Months
4101-643-000-XX	\$47.32	NICE inContact CXone Workforce Engagement Management (per Configured User)				12 Months
4101-830-000-XX	\$57.46	NICE inContact CXone Workforce Engagement Management w/QMA (per Configured User)				12 Months
4102-642-000-XX	\$30.42	NICE inContact CXone Quality Management with Voice Recording (per Configured User)				12 Months
4102-829-000-XX	\$40.56	NICE inContact CXone Quality Management Analytics (per Configured User)				12 Months
4104-644-000-XX	\$10.14	NICE inContact CXone Screen Recording (per Configured User)				12 Months
4107-645-000-XX	\$16.90	NICE inContact CXone Audio Recording (per Configured User)				12 Months
610227-1405-000-XX	\$499.20	NICE inContact CXone Workforce Management Pro SME Package				12 Months
4102-1391-000-XX	\$10.14	NICE inContact CXone Quality Management Analytics Add-on for Packages				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3347-714-000-XX	\$26.52	NICE inContact CXone Agent for Zendesk (per Configured User)				12 Months
3877-1414-000-XX	\$442.00	NICE inContact Frontline Database Connector (per BU)				12 Months
1503-693-000-XX	\$88.40	NICE inContact Spice Professional for CXone (per Configured User)				12 Months
1503-694-000-XX	\$114.92	NICE inContact Spice Enterprise for CXone (per Configured User)				12 Months
1503-997-000-XX	\$1,768.00	NICE inContact Spice for CXone Automation Suite (per BU)				12 Months
1503-998-000-XX	\$88.40	NICE inContact Spice for CXone Automation Suite Add'l Process				12 Months
1505-740-000-XX	\$13.26	NICE inContact Customer Dynamics Essentials Integration for CXone				12 Months
1505-741-000-XX	\$26.52	NICE inContact Customer Dynamics Unified Service Desk for CXone				12 Months
1505-742-000-XX	\$17.68	NICE inContact Customer Dynamics Dialer Integration for CXone				12 Months
1511-926-295-XX	\$5,746.00	NICE inContact Inbenta Chatbot for CXone (1-10,000)				12 Months
1511-926-296-XX	\$6,188.00	NICE inContact Inbenta Chatbot for CXone (10,001-15,000)				12 Months
1511-926-297-XX	\$6,630.00	NICE inContact Inbenta Chatbot for CXone (15,000-20,000)				12 Months
1511-926-298-XX	\$11,050.00	NICE inContact Inbenta Chatbot for CXone (20,001-50,000)				12 Months
1511-926-299-XX	\$18,564.00	NICE inContact Inbenta Chatbot for CXone (50,000-100,000)				12 Months
1511-926-300-XX	\$31,824.00	NICE inContact Inbenta Chatbot for CXone (100,001-200,000)				12 Months
1511-926-301-XX	\$63,648.00	NICE inContact Inbenta Chatbot for CXone (200,000-1M)				12 Months
1511-926-302-XX	\$707.20	NICE inContact Inbenta Chatbot Add'l Language for CXone (1-20,000)				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
1511-926-303-XX	\$1,105.00	NICE inContact Inbenta Chatbot Add'l Language for CXone (20,001-50,000)				12 Months
1511-926-304-XX	\$1,502.80	NICE inContact Inbenta Chatbot Add'l Language for CXone (50,001-100,000)				12 Months
1511-926-305-XX	\$1,856.40	NICE inContact Inbenta Chatbot Add'l Language for CXone (100,001-200,000)				12 Months
1511-926-313-XX	\$2,210.00	NICE inContact Inbenta Chatbot Add'l Language for CXone (200,001-1M)				12 Months
1511-927-306-XX	\$3,536.00	NICE inContact Inbenta Search for CXone (1-10,000)				12 Months
1511-927-307-XX	\$3,978.00	NICE inContact Inbenta Search for CXone (10,001-15,000)				12 Months
1511-927-308-XX	\$4,420.00	NICE inContact Inbenta Search for CXone (15,001-20,000)				12 Months
1511-927-309-XX	\$7,514.00	NICE inContact Inbenta Search for CXone (20,001-50,000)				12 Months
1511-927-310-XX	\$13,260.00	NICE inContact Inbenta Search for CXone (50,001-100,000)				12 Months
1511-927-311-XX	\$22,100.00	NICE inContact Inbenta Search for CXone (100,001-200,000)				12 Months
1511-927-312-XX	\$44,200.00	NICE inContact Inbenta Search for CXone (200,000-1M)				12 Months
1511-927-314-XX	\$707.20	NICE inContact Inbenta Search Add'l Language for CXone (1-20,000)				12 Months
1511-927-315-XX	\$1,105.00	NICE inContact Inbenta Search Add'l Language for CXone (20,001-50,000)				12 Months
1511-927-316-XX	\$1,502.80	NICE inContact Inbenta Search Add'l Language for CXone (50,001-100,000)				12 Months
1511-927-317-XX	\$1,856.40	NICE inContact Inbenta Search Add'l Language for CXone (100,001-200,000)				12 Months
1511-927-318-XX	\$2,210.00	NICE inContact Inbenta Search Add'l Language for CXone (200,001-1M)				12 Months
1511-928-319-XX	\$4,862.00	NICE inContact Inbenta Knowledge Mgt for CXone (1-10,000)				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
1511-928-320-XX	\$5,304.00	NICE inContact Inbenta Knowledge Mgt for CXone (10,001-15,000)				12 Months
1511-928-321-XX	\$5,746.00	NICE inContact Inbenta Knowledge Mgt for CXone (15,001-20,000)				12 Months
1511-928-322-XX	\$9,282.00	NICE inContact Inbenta Knowledge Mgt for CXone (20,001-50,000)				12 Months
1511-928-323-XX	\$15,912.00	NICE inContact Inbenta Knowledge Mgt for CXone (50,001-100,000)				12 Months
1511-928-324-XX	\$26,520.00	NICE inContact Inbenta Knowledge Mgt for CXone (100,001-200,000)				12 Months
1511-928-325-XX	\$53,040.00	NICE inContact Inbenta Knowledge Mgt for CXone (200,001-1M)				12 Months
1511-928-326-XX	\$707.20	NICE inContact Inbenta Knowledge Mgt Add'l Language for CXone (1-20,000)				12 Months
1511-928-327-XX	\$1,105.00	NICE inContact Inbenta Knowledge Mgt Add'l Language for CXone (20,001-50,000)				12 Months
1511-928-328-XX	\$1,502.80	NICE inContact Inbenta Knowledge Mgt Add'l Language for CXone (50,001-100,000)				12 Months
1511-928-329-XX	\$1,856.40	NICE inContact Inbenta Knowledge Mgt Add'l Language for CXone (100,001-200,000)				12 Months
1511-928-330-XX	\$2,210.00	NICE inContact Inbenta Knowledge Mgt Add'l Language for CXone (200,001-1M)				12 Months
1513-948-000-XX	\$2.65	NICE inContact Lightico for CXone (per Session)				12 Months
1163-1209-000-XX	\$0.31	NICE inContact SmartAction Virtual Agent for IVR Self-Service				12 Months
1163-1210-000-XX	\$0.17	NICE inContact SmartAction Virtual Agent for IVR Routing				12 Months
1510-1138-000-XX	\$0.08	NICE inContact Omilia for CXone Routing (Text-based Channels)				12 Months
1510-1139-000-XX	\$0.12	NICE inContact Omilia for CXone Routing IVR Mini App				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
1510-835-000-XX	\$0.07	NICE inContact Omilia for CXone Routing (per Routed Call)				12 Months
1510-836-000-XX	\$0.40	NICE inContact Omilia for CXone Routing (per Self Serve Call)				12 Months
1510-1612-000-XX	\$0.04	NICE inContact Omilia for Conversational Voice				12 Months
3875-1288-000-XX	\$437.58	NICE inContact Textel (Up to 5,000 Messages)				12 Months
3875-1289-000-XX	\$795.60	NICE inContact Textel (Up to 10,000 Messages)				12 Months
3875-1290-000-XX	\$1,790.10	NICE inContact Textel (Up to 25,000 Messages)				12 Months
3875-1291-000-XX	\$3,182.40	NICE inContact Textel (Up to 50,000 Messages)				12 Months
3875-1292-000-XX	\$3,978.00	NICE inContact Textel (Up to 100,000 Messages)				12 Months
3875-1293-000-XX	\$8,751.60	NICE inContact Textel (Up to 250,000 Messages)				12 Months
3875-1294-000-XX	\$15,912.00	NICE inContact Textel (Up to 500,000 Messages)				12 Months
3875-1295-000-XX	Custom Quote	NICE inContact Textel (500,000+ Messages) Custom				12 Months
3875-1296-000-XX	\$8.84	NICE inContact Textel - Additional Line				12 Months
3875-1297-000-XX	\$0.09	NICE inContact Textel - Short Code Per Message				12 Months
3875-1298-000-XX	\$3,270.80	NICE inContact Textel - Short Code Monthly				12 Months
1561-1311-000-XX	\$1,326.00	NICE inContact CallVU Monthly Success Package (per BU)				12 Months
3876-1312-000-XX	\$2.21	NICE inContact CallVU Basic: Collaboration + eForms + Digital Form Builder (per session)				12 Months
3876-1313-000-XX	\$2.65	NICE inContact CallVU Advanced: Collaboration + eForms + Digital Form Builder + Video Chat (per session)				12 Months
3876-1314-000-XX	\$0.49	NICE inContact CallVU Visual IVR (per session)				12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3876-1315-000-XX	\$0.88	NICE inContact CallVU Visual IVR Survey (per survey)				12 Months
800-1526-000-XX	\$4.42	NICE inContact LanguageLine Phone Interpreting (per minute)				12 Months
800-1529-000-XX	\$4.42	NICE inContact LanguageLine Video Interpreting - All Other Languages (per minute)				12 Months
800-1527-000-XX	\$6.19	NICE inContact LanguageLine Video Interpreting - American Sign Language (per minute)				12 Months
800-1528-000-XX	\$4.42	NICE inContact LanguageLine Video Interpreting - Spanish Language Support (per minute)				12 Months
510-1334-000-XX	\$13.26	NICE inContact Surfly Business Package (per configured agent)				12 Months
510-1335-000-XX	\$27.40	NICE inContact Surfly Advanced Package (per configured agent)				12 Months
510-1336-000-XX	\$0.02	NICE inContact Surfly Advanced Video Chat Overage Rate (per minute)				12 Months
510-1337-000-XX	\$375.70	NICE inContact Surfly SSL Certificate (per BU)				12 Months
1514-1436-000-XX	\$39.78	NICE inContact Acqueon AI Powered Predictive Models (per configured user)				12 Months
1514-1435-000-XX	\$30.94	NICE inContact Acqueon Compliance Data Package (per configured user)				12 Months
1514-1441-000-XX	\$884.00	NICE inContact Acqueon CRM Server Plug-in (per BU)				12 Months
1514-1439-000-XX	\$884.00	NICE inContact Acqueon Digital Message Transaction (per 200k transactions)				12 Months
1514-1595-000-XX	\$30.94	NICE inContact Acqueon EHR Connector (per configured user)				12 Months
1514-1434-000-XX	\$125.53	NICE inContact Acqueon Engagement Agent (per configured user)				12 Months



Plan Name/Title	MRC	MRC Description		NRC	Description	Term
1514-1440-000-XX	\$1.28	NICE inContact Acqueon Identity Verification (per transaction)				12 Months
1514-1442-000-XX	\$884.00	NICE inContact Acqueon IVR throttling Plug-in (per BU)				12 Months
1514-1437-000-XX	\$22.10	NICE inContact Acqueon Lead Scoring Module (per configured user)				12 Months
1514-1438-000-XX	\$22.10	NICE inContact Acqueon Multi-channel Campaign (per configured user)				12 Months
610067-312-000-XX				\$7,987.20	NICE inContact	12 Months
610067-1304-000-XX				\$19,968.00	NICE inContact CXone Workgroup Plus Professional Services Implementation	12 Months
610067-306-000-XX				\$29,952.00	NICE inContact CXone Corporate - Professional Services Implementation	12 Months
610067-1305-000-XX				\$59,904.00	NICE inContact CXone Corporate Plus Professional Services Implementation	12 Months
610067-307-000-XX				\$84,864.00	NICE inContact CXone Enterprise - Professional Services Implementation	12 Months
610067-308-000-XX				\$194,688.00	NICE inContact CXone Enterprise Plus - Professional Services Implementation	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
				\$124.80	Additional Seat (per seat ordered beyond quantity included in base implementation package)	12 Months
610067-874-000-XX				\$309,400.00	NICE inContact CXone Enterprise Advanced - Professional Services Implementation	12 Months
610067-875-000-XX				\$530,400.00	NICE inContact CXone Enterprise Elite - Professional Services Implementation	12 Months
610067-876-000-XX				\$884,000.00	NICE inContact CXone Enterprise Global - Professional Services Implementation	12 Months
610236-1535-000-XX				\$0.00	NICE inContact CXone Custom Storage Setup	12 Months
610187-914-000-XX				\$499.20	NICE inContact CXone Custom Storage Setup	12 Months
610097-000-000-XX				\$4,992.00	NICE inContact CXone CRM Integration	12 Months
610096-000-000-XX				\$7,488.00	NICE inContact CXone CRM Driven ScreenPOP/ Call Routing Implementation	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610092-000-000-XX				\$1,996.80	NICE inContact CXone 25 Menu Options DTMF Navigation	12 Months
610091-659-000-XX				\$1,996.80	NICE inContact CXone Chat & Email Implementati on	12 Months
610091-660-000-XX				\$998.40	NICE inContact CXone Chat Implementati on	12 Months
610091-661-000-XX				\$998.40	NICE inContact CXone Email Implementati on	12 Months
610100-000-000-XX				\$7,488.00	NICE inContact CXone Named Agent Routing Implementati on	12 Months
610093-000-000-XX				\$998.40	NICE inContact CXone 50 Point of Contact Based Routing	12 Months
610101-000-000-XX				\$4,992.00	NICE inContact CXone Automated Speech Recognition Implementati on	12 Months
610089-393-000-XX				\$2,995.20	NICE inContact CXone Agent Scripting Quickstart Implementati on	12 Months
610089-394-000-XX				\$7,488.00	NICE inContact CXone Agent Scripting Implementati on	12 Months
610074-350-000-XX				\$2,995.20	NICE inContact CXone Personal Connection Implementati on	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610074-352-000-XX				\$7,488.00	NICE inContact CXone Personal Connection - ProActive XS Integration	12 Months
610074-655-000-XX				\$998.40	NICE inContact CXone Personal Connection Add?! Skill/Campaig n	12 Months
610074-656-000-XX				\$998.40	NICE inContact CXone Personal Connection Add?! Custom Script	12 Months
610074-525-000-XX				\$998.40	NICE inContact CXone Outbound Email Campaign Implementati on	12 Months
610099-000-000-XX				\$2,496.00	NICE inContact CXone Direct Data Access Implementati on	12 Months
610090-000-000-XX				\$4,492.80	NICE inContact CXone Auto Attendant Implementati on	12 Months
610226-1342-000-XX				\$4,492.80	NICE inContact CXone Attendant - Implementati on	12 Months
610152-000-000-XX				\$3,744.00	NICE inContact CXone Customized Call Handling	12 Months
610153-000-000-XX				\$7,488.00	NICE inContact CXone Work Item Routing	12 Months
610155-000-000-XX				\$2,496.00	NICE IEX WFM Integrated - Data Upload	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610067-311-000-XX				\$6,988.80	NICE inContact CXone Premium Self- Service IVR Implementati on	12 Months
610067-309-000-XX				\$5,990.40	NICE inContact CXone IVR Quickstart Implementati on	12 Months
610067-310-000-XX				\$7,488.00	NICE inContact CXone IVR Quickstart Plus Implementati on	12 Months
610210-1163-000-XX				\$5,990.40	NICE inContact CRM Integration Implementati on (per Integration)	12 Months
610068-1162-000-XX				\$249.60	NICE inContact CRM Integration for CXone PS Hours	12 Months
610223-1319-000-XX				\$2,795.52	CXone Messaging Proactive Chat and Email Advanced Implementati on	12 Months
610223-1317-000-XX				\$624.00	Cxone Messaging Implementati on (per channel)	12 Months
610223-1318-000-XX				\$948.48	Cxone Messaging Advanced Implementati on (per channel)	12 Months
610200-995-000-XX				\$1,497.60	NICE inContact CXone Messaging Application Implementati on	12 Months
12619-992-000-XX				\$2,496.00	NICE inContact CXone Messaging Short Code [US/Canada] Setup	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
12619-1398-000-XX				\$4.99	NICE inContact CXone Messaging Long Code - SETUP	12 Months
12619-1399-000-XX				\$99.84	NICE inContact CXone Messaging Long Code [National] - SETUP	12 Months
12619-1400-000-XX				\$4.99	NICE inContact CXone Messaging Toll Free - SETUP	12 Months
610083-363-000-XX				\$7,488.00	NICE inContact CXone Performance Management - Standard ACD Integration	12 Months
610083-364-000-XX				\$7,488.00	NICE inContact CXone Performance Management - CRM Integration	12 Months
610068-776-000-XX				\$221.00	NICE inContact CXone Performance Management - Professional Service Hourly	12 Months
610168-775-000-XX				\$2,210.00	NICE inContact CXone Performance Management - Onsite Training (per Day)	12 Months
610083-777-000-XX				\$6,630.00	NICE inContact CXone Performance Management - Non-CXone Direct DB Integration	12 Months
610085-367-000-XX				\$9,984.00	NICE inContact CXone Corporate Onboarding Package	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610085-388-000-XX				\$18,969.60	NICE inContact CXone Enterprise Onboarding Package	12 Months
610085-389-000-XX				\$26,956.80	NICE inContact CXone Enterprise Plus Onboarding Package	12 Months
610171-763-000-XX				\$2,496.00	NICE inContact CXone Onboarding Onsite Day	12 Months
610085-390-000-XX				\$2,196.48	NICE inContact CXone PS Onsite Day	12 Months
610085-391-000-XX				\$2,496.00	NICE inContact CXone TAM Onsite Assistance (per Day)	12 Months
610068-000-000-XX				\$249.60	Professional Services Hours (per hour)	12 Months
610064-000-000-XX				\$74.88	Professional Services On- Demand (per 15-minute block)	12 Months
610068-1533-000-XX				\$249.60	NICE inContact CXone Dedicated Project Manager- Hourly Rate	12 Months
61068-1534-000-XX				\$249.60	NICE inContact CXone Dedicated Implementati on Manager - Hourly Rate	12 Months
610062-000-000-XX				Custom Quote	Travel and Expense (T&E)	12 Months
610145-578-000-XX				\$6,489.60	NICE inContact CXone ACD Training: Core	12 Months
610145-579-000-XX				\$9,984.00	NICE inContact CXone ACD Training: Core plus Workforce Intelligence	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610145-581-000-XX				\$1,248.00	NICE inContact CXone ACD Training: Central Administratio n	12 Months
610145-582-000-XX				\$1,248.00	NICE inContact CXone ACD Training: Agent	12 Months
610145-583-000-XX				\$1,248.00	NICE inContact CXone ACD Training: Agent & Supervisor	12 Months
610145-584-000-XX				\$1,996.80	NICE inContact CXone ACD Training: Reporting	12 Months
610145-585-000-XX				\$1,248.00	NICE inContact CXone ACD Training: Workforce Intelligence	12 Months
610145-586-000-XX				\$1,248.00	NICE inContact CXone ACD Training: Auto Attendant	12 Months
610145-1343-000-XX				\$1,248.00	NICE inContact CXone Attendant - Training	12 Months
610146-587-000-XX				\$6,489.60	NICE inContact CXone Personal Connection Training: Whole Course	12 Months
610146-589-000-XX				\$1,248.00	NICE inContact CXone Personal Connection Training: Fundamental s	12 Months
610146-590-000-XX				\$1,248.00	NICE inContact CXone Personal Connection Training: Complex Confiauration	12 Months



Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610147-591-000-XX				\$6,489.60	NICE inContact CXone Scripting Training: IVR Development - Private	12 Months
610147-592-000-XX				\$2,496.00	NICE inContact CXone Scripting Training: IVR Development - Public (per Attendee)	12 Months
610147-593-000-XX				\$6,489.60	NICE inContact CXone Scripting Training: Web Integrations	12 Months
610147-594-000-XX				\$6,489.60	NICE inContact CXone Scripting Training: Outbound & Proactive XS	12 Months
610147-595-000-XX				\$9,984.00	NICE inContact CXone Scripting Training: IVR Development with Multimedia	12 Months
610148-597-000-XX				\$12,480.00	NICE IEX WFM Integrated Training	12 Months
610148-598-000-XX				\$6,489.60	NICE IEX WFM Integrated - Forecasting & Scheduling Refresher	12 Months
610148-600-000-XX				\$9,984.00	NICE Engage QM Integrated Training	12 Months
610149-604-000-XX				\$6,489.60	NICE inContact CXone Workforce Management Training	12 Months
610148-755-000-XX				\$6,489.60	NICE inContact CXone Quality Management Training	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610148-756-000-XX				\$6,489.60	NICE inContact CXone Interaction Analytics - Training	12 Months
610148-833-000-XX				\$7,737.60	NICE inContact CXone Quality Management Analytics Training	12 Months
610148-834-000-XX				\$1,248.00	NICE inContact CXone Quality Management Analytics Add- on Training	12 Months
610168-1146-000-XX				\$4,492.80	NICE inContact Omilia for CXone Training App Dev Basic - Remote	12 Months
610168-1147-000-XX				\$2,496.00	NICE inContact Omilia for CXone Training NLU Dev Basic - Remote	12 Months
610168-1148-000-XX				\$4,492.80	NICE inContact Omilia for CXone Training API Dev Basic - Remote	12 Months
610168-1149-000-XX				\$3,494.40	NICE inContact Omilia for CXone Training 360 Delivery Overview - Remote	12 Months
610221-1308-000-XX				\$3,594.24	NICE inContact CallVU Training/Integ ration Day (per day)	12 Months
610222-1309-000-XX				\$1,447.68	NICE inContact CallVU Live Webinar Short Course (per course)	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610222-1310-000-XX				\$2,496.00	NICE inContact Call/VU Live Webinar Long Course (per course)	12 Months
610172-1134-000-XX				\$9,984.00	NICE inContact Cxone Feedback Management Basic VoC - Implementati on (Includes 1 Channel + 1 Survey)	12 Months
610172-1132-000-XX				\$24,960.00	NICE inContact CXone Feedback Management VoC Implementati on (Includes 1 Channel + 1 Survey)	12 Months
610172-1475-000-XX				\$10,982.40	NICE inContact Cxone Feedback Management Add'l Channel Build (Includes 1 survey build)	12 Months
610173-789-000-XX				\$5,491.20	NICE inContact CXone Feedback Management Add'l Survey Build	12 Months
610173-790-000-XX				\$1,098.24	NICE inContact CXone Feedback Management Single Sign On	12 Months
610173-791-000-XX				\$10,982.40	NICE inContact CXone Feedback Management Historical Data Import / Migration	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610172-786-000-XX				\$2,745.60	NICE inContact CXone Feedback Management API Connector Implementati on	12 Months
610173-792-000-XX				\$43,929.60	NICE inContact CXone Feedback Management On Demand Managed Services	12 Months
610172-785-000-XX				\$13,178.88	NICE inContact CXone Feedback Management Speech to Text Implementati on	12 Months
610172-787-000-XX				\$7,138.56	NICE inContact CXone Feedback Management Automated Text Analytics Tag Management Implementati on	12 Months
610175-803-000-XX				\$7,987.20	NICE inContact CXone Feedback Management Program Analyst NPS Certification - Practical Exam	12 Months
610175-804-000-XX				\$7,987.20	NICE inContact CXone Feedback Management Program Manager NPS Certification - Practical Exam	12 Months
610174-796-000-XX				\$27,955.20	NICE inContact CXone Feedback Management Revenue & Profitability Analysis	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610175-800-000-XX				\$39,936.00	NICE inContact CXone Feedback Management Instructor Led NPS Training- Client or Satmetrix LMS	12 Months
610174-794-000-XX				\$15,974.40	NICE inContact CXone Feedback Management Key Driver Scenario Analysis	12 Months
610173-793-000-XX				\$249.60	NICE inContact CXone Feedback Management Managed Services per Hour	12 Months
610174-797-000-XX				\$0.00	#REF!	12 Months
610175-802-000-XX				\$3,993.60	NICE inContact CXone Feedback Management NPS Online Certification	12 Months
610175-801-000-XX				\$39,936.00	NICE inContact CXone Feedback Management NPS Onsite Certification	12 Months
610174-799-000-XX				\$27,955.20	NICE inContact CXone Feedback Management Advanced Business Consulting- Add'l Years	12 Months
610174-798-000-XX				\$71,884.80	NICE inContact CXone Feedback Management Advanced Business Consulting-Yr 1	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3400-1445-000-XX-N				\$499.20	NICE inContact CXone Feedback Management SMS Long Code Setup	12 Months
3400-1446-000-XX-N				\$4,702.46	NICE inContact CXone Feedback Management Short Code Argentina - SETUP	12 Months
3400-1448-000-XX-N				\$1,767.17	NICE inContact CXone Feedback Management Short Code Australia (6- digit SC) - SETUP	12 Months
3400-1447-000-XX-N				\$1,407.74	NICE inContact CXone Feedback Management Short Code Australia (8- digit SC) - SETUP	12 Months
3400-1449-000-XX-N				\$2,236.42	NICE inContact CXone Feedback Management Short Code Belgium - SETUP	12 Months
3400-1450-000-XX-N				\$2,116.61	NICE inContact CXone Feedback Management Short Code Brazil - SETUP	12 Months
3400-1451-000-XX-N				\$8,696.06	NICE inContact CXone Feedback Management Short Code Canada - SETUP	12 Months
3400-1452-000-XX-N				\$49.92	NICE inContact CXone Feedback Management Short Code China - SETUP	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3400-1453-000-XX-N				\$1,178.11	NICE inContact CXone Feedback Management Short Code Colombia FTEU - SETUP	12 Months
3400-1454-000-XX-N				\$14,107.39	NICE inContact CXone Feedback Management Short Code Denmark - SETUP	12 Months
3400-1455-000-XX-N				\$2,346.24	NICE inContact CXone Feedback Management Short Code Ecuador - SETUP	12 Months
3400-1456-000-XX-N				\$7,048.70	NICE inContact CXone Feedback Management Short Code France - SETUP	12 Months
3400-1457-000-XX-N				\$4,702.46	NICE inContact CXone Feedback Management Short Code Germany - SETUP	12 Months
3400-1458-000-XX-N				\$239.62	NICE inContact CXone Feedback Management Short Code India - SETUP	12 Months
3400-1459-000-XX-N				\$5,880.58	NICE inContact CXone Feedback Management Short Code Ireland - SETUP	12 Months
3400-1460-000-XX-N				\$2,116.61	NICE inContact CXone Feedback Management Short Code Italy - SETUP	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3400-1461-000-XX-N				\$10,573.06	NICE inContact CXone Feedback Management Short Code Malaysia - SETUP	12 Months
3400-1462-000-XX-N				\$4,702.46	NICE inContact CXone Feedback Management Short Code Mexico - SETUP	12 Months
3400-1463-000-XX-N				\$4,702.46	NICE inContact CXone Feedback Management Short Code Netherlands - SETUP	12 Months
3400-1464-000-XX-N				\$2,116.61	NICE inContact CXone Feedback Management Short Code New Zealand - SETUP	12 Months
3400-1465-000-XX-N				\$2,116.61	NICE inContact CXone Feedback Management Short Code New Zealand FTEU - SETUP	12 Months
3400-1466-000-XX-N				\$589.06	NICE inContact CXone Feedback Management Short Code Panama - SETUP	12 Months
3400-1467-000-XX-N				\$7,048.70	NICE inContact CXone Feedback Management Short Code Singapore - SETUP	12 Months
3400-1468-000-XX-N				\$589.06	NICE inContact CXone Feedback Management Short Code South Africa - SETUP	12 Months



Plan Name/Title	MRC	MRC Description		NRC	Description	Term
3400-1469-000-XX-N				\$2,585.86	NICE inContact CXone Feedback Management Short Code Sweden - SETUP	12 Months
3400-1470-000-XX-N				\$1,178.11	NICE inContact CXone Feedback Management Short Code United Arab Emirates - SETUP	12 Months
3400-1471-000-XX-N				\$2,116.61	NICE inContact CXone Feedback Management Short Code United Kingdom - SETUP	12 Months
3400-1472-000-XX-N				\$2,116.61	NICE inContact CXone Feedback Management Short Code United Kingdom FTEU - SETUP	12 Months
3400-1473-000-XX-N				\$3,524.35	NICE inContact CXone Feedback Management Short Code United States - SETUP	12 Months
3400-1474-000-XX-N				\$7,048.70	NICE inContact CXone Feedback Management Short Code United States FTEU - SETUP	12 Months
610142-563-000-XX				\$2,210.00	NICE inContact CXone Interaction Analytics - Implementati on	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610068-1232-000-XX				\$5,491.20	NICE inContact CXone Interaction Analytics - Professional Services - Customer Success Program	12 Months
610139-547-000-XX				\$6,240.00	NICE Engage QM Integrated Implementation	12 Months
610139-548-000-XX				\$11,232.00	NICE Engage Quality Optimization Integrated Implementation	12 Months
610139-546-000-XX				\$33,196.80	NICE IEX WFM Integrated Advanced Implementation	12 Months
610139-554-000-XX				\$4,992.00	NICE IEX WFM Integrated - Workload Manager Implementation	12 Months
610139-550-000-XX				\$44,428.80	NICE Workforce Engagement (WEM) Integrated Advanced Implementation	12 Months
610139-552-000-XX				\$7,488.00	NICE Engage Integrated Recording Implementation	12 Months
610139-553-000-XX				\$7,488.00	NICE Engage Integrated Screen Recording Implementation	12 Months
610139-568-000-XX				\$7,488.00	NICE inContact CXone Workforce Management Implementation	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610139-646-000-XX				\$12,979.20	NICE inContact CXone Workforce Engagement Management Implementati on	12 Months
610139-647-000-XX				\$6,988.80	NICE inContact CXone Quality Management with Voice Recording Implementati on	12 Months
610139-648-000-XX				\$3,993.60	NICE inContact CXone Screen Recording Implementati on	12 Months
610139-649-000-XX				\$2,995.20	NICE inContact CXone Audio Recording Implementati on	12 Months
610139-831-000-XX				\$8,486.40	NICE inContact CXone Quality Management Analytics Implementati on	12 Months
610139-832-000-XX				\$1,497.60	NICE inContact CXone Quality Management Analytics Add- on Implementati on	12 Months
610186-887-000-XX				\$4,415.58	NICE inContact CXone Export Report Activity Detail	12 Months
610186-888-000-XX				\$4,415.58	NICE inContact CXone Export Report Activity Summary	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610186-889-000-XX				\$4,415.58	NICE inContact CXone Export Report Adherence Detail	12 Months
610186-890-000-XX				\$4,415.58	NICE inContact CXone Export Report Adherence Summary	12 Months
610186-900-000-XX				\$21,216.00	NICE inContact CXone Export Report Agent Bundle	12 Months
610186-894-000-XX				\$4,415.58	NICE inContact CXone Export Report CT Active Forecast	12 Months
610186-896-000-XX				\$4,415.58	NICE inContact CXone Export Report CT Results	12 Months
610186-895-000-XX				\$4,415.58	NICE inContact CXone Export Report CT Short-term Forecast	12 Months
610186-901-000-XX				\$15,912.00	NICE inContact CXone Export Report CT/MU Bundle	12 Months
610186-902-000-XX				\$27,404.00	NICE inContact CXone Export Report Full Bundle	12 Months
610186-897-000-XX				\$4,415.58	NICE inContact CXone Export Report MU Forecast	12 Months
610186-898-000-XX				\$4,415.58	NICE inContact CXone Export Report MU Results	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610186-899-000-XX				\$4,415.58	NICE inContact CXone Export Report Other	12 Months
610186-891-000-XX				\$4,415.58	NICE inContact CXone Export Report Schedule Detail	12 Months
610186-892-000-XX				\$4,415.58	NICE inContact CXone Export Report Schedule Summary	12 Months
610186-893-000-XX				\$4,415.58	NICE inContact CXone Export Report Vacation Summary	12 Months
610186-1409-00-XX				\$4,415.58	NICE InContact CXone Export Report Agent Information	12 Months
610186-1410-000-XX				\$4,415.58	NICE InContact CXone Export Report Export Agent	12 Months
610083-669-000-XX				\$3,494.40	NICE inContact CXone Performance Management - Engage QM Integrated Integration	12 Months
610083-670-000-XX				\$3,494.40	NICE inContact CXone Performance Management - IEX WFM Integrated Integration	12 Months
610083-1487-000-XX				\$3,544.32	NICE inContact CXone Performance Management - CXone Digital Integration	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610083-1605-000-XX				\$3,544.32	NICE inContact CXone Performance Management - CXone Feedback Management Integration	12 Months
610199-1532-000-XX				\$3,544.32	NICE inContact CXone Performance Management - CXone QM Integration	12 Months
610150-000-000-XX				\$1,996.80	NICE inContact Cobrowse for CXone Implementati on	12 Months
610150-727-000-XX				\$11,980.80	NICE inContact Advanced & Proactive Chat for CXone With Design Implementati on	12 Months
610150-973-000-XX				\$13,977.60	NICE inContact Advanced Chat for CXone Appointment Scheduling Implementati on	12 Months
610150-974-000-XX				\$0.00	NICE inContact Advanced Chat for CXone Chatbot Implementati on	12 Months
610193-000-000-XX				\$0.00	NICE inContact Advanced Chat for CXone Messaging API Integration	12 Months
610194-975-000-XX				\$998.40	NICE inContact Advanced Chat for CXone Consulting Small (Monthly)	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610194-976-000-XX				\$10,782.72	NICE inContact Advanced Chat for CXone Consulting Small (Annually)	12 Months
610194-977-000-XX				\$1,996.80	NICE inContact Advanced Chat for CXone Consulting Medium (Monthly)	12 Months
610194-978-000-XX				\$21,565.44	NICE inContact Advanced Chat for CXone Consulting Medium (Annually)	12 Months
610151-000-000-XX				\$260.00	NICE inContact Advanced Chat and Cobrowse for CXone Implementati on Hours	12 Months
610160-715-000-XX				\$1,996.80	Agent for Zendesk Implementati on	12 Months
610160-1229-000-XX				\$12,979.20	NICE inContact Frontline Services CXone Zendesk Agent Console- Implementati on for Routing	12 Months
610157-685-000-XX				\$24,960.00	NICE inContact Spice Professional for CXone Implementati on	12 Months
610157-686-000-XX				\$44,928.00	NICE inContact Spice Enterprise for CXone Implementati on	12 Months
610068-930-000-XX				\$249.60	NICE inContact Spice for CXone PS Hours	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610085-931-000-XX				\$2,496.00	NICE inContact Spice for CXone Onsite (per Day)	12 Months
610157-999-000-XX				\$3,943.68	NICE inContact Spice for CXone Automation Suite Implementati on (per BU)	12 Months
610068-774-000-XX				\$249.60	NICE inContact Customer Dynamics for CXone PS Hours	12 Months
610085-773-000-XX				\$2,995.20	NICE inContact Customer Dynamics for CXone Onsite (per Day)	12 Months
610167-743-000-XX				\$7,488.00	NICE inContact Customer Dynamics Essentials Integration for CXone Team Implementati on	12 Months
610167-744-000-XX				\$19,968.00	NICE inContact Customer Dynamics Essentials Integration for CXone Professional Implementati on	12 Months
610167-745-000-XX				\$44,928.00	NICE inContact Customer Dynamics Essentials Integration for CXone Enterprise Implementati on	12 Months
610167-746-000-XX				\$14,976.00	NICE inContact Customer Dynamics Unified Service Desk for CXone Team Implementati on	12 Months



Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610167-747-000-XX				\$34,944.00	NICE inContact Customer Dynamics Unified Service Desk for CXone Professional Implementati on	12 Months
610167-748-000-XX				\$69,888.00	NICE inContact Customer Dynamics Unified Service Desk for CXone Enterprise Implementati on	12 Months
610167-749-000-XX				\$14,976.00	NICE inContact Customer Dynamics Dialer Integration for CXone Team Implementati on	12 Months
610167-750-000-XX				\$34,944.00	NICE inContact Customer Dynamics Dialer Integration for CXone Professional Implementati on	12 Months
610167-751-000-XX				\$69,888.00	NICE inContact Customer Dynamics Dialer Integration for CXone Enterprise Implementati on	12 Months
610168-752-000-XX				\$7,488.00	NICE inContact Customer Dynamics Unified Service Desk for CXone Training	12 Months
610068-1141-000-XX				\$249.60	NICE inContact Omilia for CXone PS Hours	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610068-1207-000-XX				\$249.60	NICE inContact SmartAction Professional Services Hours	12 Months
610213-1208-000-XX				\$119,808.00	NICE inContact SmartAction Virtual Agent Implementati on Package Per Application	12 Months
610068-925-000-XX				\$249.60	NICE inContact Inbenta for CXone PS Hours	12 Months
610188-921-000-XX				\$19,968.00	NICE inContact Inbenta Chatbot for CXone Implementati on	12 Months
610188-922-000-XX				\$19,968.00	NICE inContact Inbenta Search for CXone Implementati on	12 Months
610188-923-000-XX				\$19,968.00	NICE inContact Inbenta Knowledge Mgt for CXone Implementati on	12 Months
610188-924-000-XX				\$15,974.40	NICE inContact Inbenta for CXone Implementati on (Up to 20,000)	12 Months
610068-943-000-XX				\$249.60	NICE inContact Lightico for CXone PS Hours	12 Months
610190-944-000-XX				\$3,744.00	NICE inContact Lightico for CXone Implementati on (300-1250 sessions)	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610190-945-000-XX				\$7,488.00	NICE inContact Lightico for CXone Implementati on (1251- 2400 sessions)	12 Months
610190-946-000-XX				\$14,976.00	NICE inContact Lightico for CXone Implementati on (2401- 3300 sessions)	12 Months
610190-947-000-XX				\$19,968.00	NICE inContact Lightico for CXone Implementati on (3301- 25000 sessions)	12 Months
610068-1300-000-XX				\$249.60	NICE inContact Textel - Hourly PS Rate	12 Months
610217-1316-000-XX				\$3,993.60	NICE inContact Textel - Short Code Set Up Fee	12 Months
610218-1301-000-XX				\$2,496.00	NICE inContact Textel - Implementati on (50,000 Messages and Up)	12 Months
610218-1401-000-XX				\$898.56	NICE inContact Textel - Implementati on (up to 25,000 Messages)	12 Months
610068-1306-000-XX				\$249.60	NICE inContact CallVU Professional Services (per hour)	12 Months
610220-1307-000-XX				\$17,971.20	NICE inContact CallVU Advanced Analytics Implementati on	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610228-1412-000-XX				\$2,496.00	NICE inContact Frontline Database Connector Implementati on	12 Months
610068-1408-000-XX				\$249.60	NICE inContact Frontline PS Hourly Rate	12 Months
610068-1344-000-XX				\$299.52	NICE inContact Surfly Professional Services Hourly Rate	12 Months
610225-1338-000-XX				\$2,196.48	NICE inContact Surfly Business Package Implementati on	12 Months
610225-1339-000-XX				\$4,193.28	NICE inContact Surfly Advanced Package Implementati on	12 Months
610068-1443-000-XX				\$249.60	NICE inContact Acqueon PS Hourly Rate	12 Months
610231-1444-000-XX				\$299,520.00	NICE inContact Acqueon Tuning Implementati on	12 Months
610197-984-000-XX				\$349.44	PPE Consulting Discovery Session (per Hour)	12 Months
610197-1333-000-XX				\$2,096.64	PPE Consulting Consulting Engagement (Half Day)	12 Months
610197-985-000-XX				\$4,193.28	PPE Consulting Engagement Session (per Day)	12 Months
1600-000-000-XX				\$1,996.80	NICE inContact CXone Preview Instance Monthly	12 Months

Plan Name/Title	MRC	MRC Description		NRC	Description	Term
610158-000-000-XX				\$4,992.00	NICE inContact CXone Preview Instance Creation	12 Months